

1. Title of the certificate (HR) and programme number <sup>(1)</sup>**Dentalna asistencija/dentalni asistent**

(241204)

In the original language

2. Translated title of the certificate (EN)<sup>(1)</sup>**Dental assistant**<sup>(1)</sup> This translation has no legal status.

## 3. Profile of skills and competences

## A) GENERAL EDUCATION COMPETENCES

- Active use of mother tongue and foreign languages using basic communication knowledge and skills
- Communicate and respond adequately in various professional situations
- Apply mathematics and physical principles, procedures and measurement methods in the work field
- Understand the natural world principles and the relations between the technology and the work field, apply properly chemical and biological knowledge within the framework of sustainable community development
- Apply consistently professional ethics and civic education principles
- Identify, assess and manage risks and dangers
- Identify the importance of aesthetical factors
- Foster health culture

## B) VOCATIONAL COMPETENCES

- Manage the list of patients, plan and implement diagnostics and therapy procedure
- Analyse the quantity and the accuracy of stock items and the validity of the room on a regular basis (independently and according to the dental doctor's instructions)
- Disinfect independently the workplace, the work surface, the instruments and other accessories necessary for therapy and diagnostics procedures and their control
- Prepare independently the instruments and accessories, assist during the therapy and diagnostics procedure according to instructions
- Manage independently medical, chemical and mechanical waste
- Apply independently personal protective measures and protective measures for patients
- Execute independently hygienic and epidemiological measures in the dentist's clinic and post-exposure prophylaxis measures
- Make the patient familiar with the course of the therapy and diagnostics procedure according to the dental assistant's area of competence (both independently and in a team)
- Prepare independently the patient for the therapy and diagnostics procedure and the care for the patient after the procedure
- Make the user familiar with basic rules of oral hygiene and prevention
- Apply purposefully the modern information technology in ordering materials, charging for dental services, preparing and archiving prescribed documentation

## 4. Range of occupations accessible to the holder of the certificate

It is possible to work in a team of a dental clinic of primary health care, in specialist-consultative care and/or in a multidisciplinary team and to work independently in public health offices, dental industry, insurance and trade companies. Self-employment is possible by setting up a dental laboratory.

## 5. Official basis of the certificate

<p><b>Name and status of the body awarding the certificate</b> The certificate is issued by the secondary education institution (vocational education and training school).</p>	<p><b>Name and status of the national authority providing accreditation/recognition of the certificate</b> Ministry of Science and Education Donje Svetice 38 10 000 Zagreb <a href="http://www.mzo.hr">www.mzo.hr</a></p>
<p><b>Legal basis</b> Primary and Secondary School Education Act (Official Gazette No. 87/2008, 86/2009, 92/2010, 105/2010-corr., 90/2011, 16/2012, 86/2012, 94/2013, 152/2014, 7/2017, 68/2018, 98/2019, 64/2020, 151/2022 and 156/2023) Vocational Education Act (Official Gazette No. 30/2009, 24/2010, 22/2013, 25/2018 and 69/2022) Croatian Qualifications Framework Act (Official Gazette No. 22/2013, 41/2016, 64/2018, 47/2020 and 20/2021)</p>	<p><b>National grading system / Pass requirements</b> Excellent 5 (10) A Very good 4 (9) B Good 3 (8) B Sufficient 2 (6-7) C Insufficient 1 (0-5) F</p> <p>In order to pass the exam, it is necessary to get the grade 2 (6-7), i.e. C (sufficient).</p>
<p><b>Level of qualifications</b> Level 4.2. in the Croatian Qualifications Framework</p>	<p><b>Access to next level of education/training</b> Access to higher level of qualification in accordance with the Croatian Qualifications Framework.</p>

## 6. General data of acquiring the certificate

Description of vocational education and training received	Percentage of total programme (%)	Total number of hours
General education part	48,8	2170
Vocational part – theoretical	27,6	1225
Vocational part – practice/exercises	23,6	1050
<b>Duration of education</b>		4 years

**Entry requirements:** Completion of primary education

**More information available at:**

Ministry of Science and Education ([www.mzo.hr](http://www.mzo.hr))  
Education and Teacher Training Agency ([www.azoo.hr](http://www.azoo.hr))  
Agency for Vocational Education and Adult Education ([www.asoo.hr](http://www.asoo.hr))

**National reference point:**

National Europass Centre ([www.europass.hr](http://www.europass.hr)) at the  
Agency for Mobility and EU Programmes ([www.ampeu.hr](http://www.ampeu.hr)).

**(\*) Explanatory note**

The Certificate supplement provides additional information about the certificate and does not have any legal status in itself. Its format is based on the Decision (EU) 2018/646 of the European Parliament and of the Council of 18 April 2018 on a common framework for the provision of better services for skills and qualifications (Europass) and repealing Decision No 2241/2004/EC.

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